

# John David Ratliff

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## Education

- Bachelor of Science in Computer Science (*August 2004*)  
Indiana University, Bloomington, IN  
GPA 3.13

## Work Experience

- Travelodge  
Front Desk Clerk (*April 2007 – Current*)
  - Assigned guests rooms and checked them in.
  - Balanced cash drawer daily.
  - Answered phones and took reservations.
- **Self Employed** (*June 2004 – April 2007*)
  - Repaired computers.
  - Developed custom software.
  - Created and administered local networks.
- CourseShare, L.L.C.  
Programmer (*March 2004 – June 2004*)
  - Worked in a team to design and implement new features in software.
  - Completed server maintenance and automation tasks.
  - Assisted customers in using developed software.
- Indiana University Computer Science Department  
Undergraduate Instructor (*August 2002 – May 2003*)
  - Assisted professors with grading for sections of 70 – 200 students.
  - Led lab sections and held one-on-one meetings with students.
  - Worked to create and prepare examinations and assignments.
  - Prepared and delivered lectures to a class of 70 students.
- Indiana University Student Technology Centers  
Lab Consultant (*February 2001 – August 2002*)
  - Provided technical support to students in more than 30 campus labs.
  - Repaired computers and reported problems to logistical support.
  - Prepared labs for use by classes and professors.

## Skills

- Web site creation, development, and maintenance.
- Database administration with MySQL, Oracle, MS SQL Server, and PostgreSQL.
- Experience with C, C++, Java, PHP, Perl, and assembly languages.
- Microsoft Windows Server setup, installation, and configuration.
- Local network setup and administration with firewalls, anti-virus, and routers.